



Retail Store Manager Required

We require an enthusiastic person who values giving great service, exceeding expectations and having a pile of fun doing it!!

These roles will involve co-ordinating all aspects of store performance including:

- Maintaining strong customer service.
- Sales floor management & supervision of sales team members.
- Managing store budgets and achieving sales targets.
- General merchandising and store maintenance.
- Induction, training, coaching and management of team members.

Successful applicants will possess:

- Strong commitment to high customer service standards.
- 2 years experience in Retail Management or another Customer Service Related Industry.
 - Excellent communication skills.
 - Intermediate level of computer literacy.
 - Ability to motivate and lead team members.

This role has an "inbound sales" element (by phone, email and in person) and combines a focus on excellence in customer service and solutions-focused customer communication, with creating & sending offset & digital printing quotes using our proprietary Business Management software and following established processes.

This opportunity is for someone who wants to excel within a dynamic, fun and successful small team. Your prospective employer is a multi-site franchisee in the fastest growing franchise group in the Australian Print Industry, with centres in exclusive inner-city Brisbane territories. Our organisation is a major player in the Commercial Print Management sector.

We have an innovative approach to business and are a market leader in both offset and digital printing solutions for the corporate and government sectors. We are looking to add a key leader to our small, highly motivated management team.

You will have knowledge of Offset Printing and print quoting, excellent telephone and face-to-face communication skills, and the ability to be highly self-motivated. Your ability to interact with all types of people, maintain personal motivation, multitask, respond positively to all situations and seek out mutually beneficial solutions for your team-members and customers are prerequisites.

The successful candidate will be remunerated with package including base salary, performance-based bonuses and superannuation. We believe in investing in our people with thorough orientation and continual training in order to retain our position as market leader.

Sound great?? Then click 'Apply Now' or send your resume yet!! Emailing to wayne.mckay@worldwide.com.au